

## ***Important Reminders***

- Be sure to provide a one week notice in order to guarantee your ride
- We will provide you with an approximate pick up time. However, we ask that you be ready for your ride 15 minutes prior to the pick-up time and be prepared to wait up to 15 minutes after your scheduled pick-up time.
- Contact the Somers Senior Center at 860-763-4379 to make reservations or changes to existing reservations. **DO NOT** call the driver or inform the driver directly.
- Don't forget to call the Senior Center at 860-763-4379 to cancel if you no longer need a ride you have scheduled.
- Medical appointments **must** take priority. Medical appointments are scheduled first and, if the schedule permits, we will then accommodate all other requests. ***No medical appointments after 2pm.***

## ***Other Transportation Resources***

**Nutmeg Senior Rides:** Available 365 days a year to seniors age 50+ and to vision impaired adults ages 18+, Nutmeg Senior Rides is a transportation program with an annual membership and mileage-based fees. Call 860-758-7833 for more information. The Somers Senior Center can also provide you with additional information and an application.

**American Cancer Society:** Transportation is offered to cancer related medical appointments. You must call 2 days in advance (4 days is preferred). Call 1-800- 227-2345. Passenger must be able to get to and from the vehicle without assistance.

**Logisticare:** Transportation is available to medical appointments only to those on *Medicaid* (not Medicare) by calling 1- 888-248-9895. A minimum of 2 days' notice is required. Insurance will cover maximum of 15 miles to appointment and 15 miles back.

***REVISED 7/16***

# TOWN OF SOMERS DIAL-A-RIDE

## ***Senior & Disabled Transportation***



**Somers Human Services  
19 Battle Street  
Somers, CT 06071**

**860-763-4379**

## Senior & Disabled Transportation

Transportation service is available to Somers residents age 60+ or to individuals age 18+ on Social Security Disability. Service is “curb to curb”, meaning that passengers must be able to reach the bus independently. Drivers are not permitted to physically assist passengers or enter passenger’s homes or apartments. If a passenger requires assistance boarding or disembarking from the bus, the passenger must have an aid/friend/family member, etc. accompany them. Aids *are permitted* to travel with passengers. Our hours of operation are 8am-4pm Monday through Friday. Medical appointments must be scheduled between 8:30am and 2pm. Our service area includes the Town of Somers, the Town of Enfield, and transportation to Johnson Memorial Medical Center in Stafford Springs. Medical appointments always take priority. In addition to medical appointments, transportation is provided to the Somers Senior Center, Somers Public Library, voting, shopping/errands, hair and nail appointments, and other activities.

## Scheduling Transportation

*You must call 860-763-4379 to schedule your ride one week in advance in order to guarantee accommodations.*

You may call anytime Monday thru Friday between the hours of 8am-4pm to schedule transportation.

If an urgent situation should arise and you are unable to provide a 1 week notice, we will make every attempt to accommodate you, but cannot guarantee availability.

When you call to schedule your transportation, please ensure you have the following information available:

- Full name of passenger
- Passengers’ address and telephone number
- Date and time of appointment
- Destination information: address, telephone number, physicians’ name (if applicable)
- Passengers’ approximate return time

Please be sure to inform us when you call if you are in a wheelchair or motorized scooter.

## Registration/Cost

Registering for transportation is easy! Simply call us at 860-763-4379 to request a registration form. We will be happy to mail the form to you. Once you have completed the form, you may return it to us by mail or hand it to the driver on your first trip. You must have your form completed, however, before you will be able to utilize our service. Passengers under 60 years of age who are eligible for transportation based upon disability are required to provide proof of disability with their registration form.

There is no required fee for this service, but donations are encouraged and help to offset our costs. Donations can be made at the Senior Center via cash or check made payable to “Town of Somers Dial-a-Ride”.

## Inclement Weather Policy

The safety of our passengers as well as our drivers is of utmost importance to us. Therefore, our transportation service follows the Somers Public Schools with regards to weather related closures/delays. If schools are delayed or closed, our services will be delayed/canceled as well. Please tune into WFSB Channel 3 or NBC30 and look for “Somers Senior Center” for up to date information on delays/closings.