

All eligible residents are required to make an appointment in advance of receiving the vaccine. Beginning today, individuals over the age of 75 can make appointments utilizing the following tools:

- **Healthcare Provider:** Many residents have already been or will be contacted to schedule an appointment by their healthcare provider if their provider is participating in the state's vaccine program. Not all providers are administering the vaccine. A list of participating providers is available at [ct.gov/covidvaccine](https://ct.gov/covidvaccine). *Residents are urged not to contact their physician or healthcare provider directly for COVID vaccine appointments.*
- **Online:** A form can be accessed online at [ct.gov/covidvaccine](https://ct.gov/covidvaccine) that allows individuals to schedule an appointment through the web-based Vaccine Administration Management System (VAMS).
- **Telephone:** Those without internet access can call Connecticut's COVID Vaccine Appointment Assistance Line at **877-918-2224**. The phone system was created in partnership with the Department of Public Health and United Way of Connecticut and is specifically targeted to provide support for eligible vaccine recipients who have limited technology access, or who have language, disability, or other barriers that could prevent them from using existing self-scheduling options successfully. The line will take calls on Mondays through Fridays from 8:00 a.m. to 4:30 p.m. and will offer a call-back option when all contact specialists are busy serving other callers. The team will aim to return calls as soon as possible, with the goal of same-day response.

Further details on phase 1b eligibility will be forthcoming and will include guidance for employers, employees, self-employed, and other individuals on when and how to schedule vaccine appointments and where vaccinations will be available.

Providers may fill appointments with other eligible phase 1b populations if spots are available.